**Sequence list**

**Scenario 1: Normal scenario**

1. The user presses the button on the side for furniture.
2. The system opens up a side menu with a filter for specific furniture(e.g sofas, coffee tables).
3. The user drags and drops furniture into their desired places on the live video, utilising the snapshot feature to store pictures they want for a future date.
4. Upon completion of their design the user confirms their final changes and saves them to their profile/device.
5. The system provides a list of decorators(filtering to local companies if requested).
6. The user chooses a few of these decorators, with the help of the portfolios on each company’s profile as well as reviews.
7. The decorators are sent the designs of the user and provide a quote for their services and possible design changes that they suggest implementing.
8. The user accepts one of the quotes.
9. Both parties message back and forth on the built in messaging system about the design and possible improvements(could include visit).
10. Once a final idea has been come up with, a final quote is to be confirmed.
11. The system requests the card details of the user.
12. The user provides said information.
13. The system requests authorisation to debit the credit card from the authorisation service(Visa/Mastercard).
14. The system is granted approval.
15. The system asks for final confirmation from the user, stating the whole amount to be paid.
16. The user confirms the request.
17. The system bills the amount to be paid to the appropriate payment network.
18. The payment network accepts the charge.
19. An appointment is then scheduled.
20. Upon completion of the project the user can opt to allow the decorator to take pictures f the project to use in their portfolio.
21. The system sends a final statement to the user and the designer, which states the amount that was paid-the furniture as well as the fee for the decorator, as well as a transaction number to be used in the case of either party having queries later on.
22. The user is encouraged to provide a review of the project.

**Scenario 2: Drag and drop issues scenario**

1. The user presses the button on the side for furniture.
2. The system opens up a side menu with a filter for specific furniture(e.g sofas, coffee tables).
3. The user drags and drops furniture into their desired places on the live video, utilising the snapshot feature to store pictures they want for a future date.
4. The user cannot drop the items into their correct place.
5. The user clicks on the “help” button on the side of the screen.
6. The system provides the document that contains information to help the user with the potential queries that the user might have.
7. The user navigates to their relevant issue, and follows instructions on possible solutions.
8. If the problem is not solved, the user contacts the app directly for help.
9. If the problem is solved then continue with “4” in normal scenario.

**Scenario 3: User declines quote scenario**

1. The user presses the button on the side for furniture.
2. The system opens up a side menu with a filter for specific furniture(e.g sofas, coffee tables).
3. The user drags and drops furniture into their desired places on the live video, utilising the snapshot feature to store pictures they want for a future date.
4. Upon completion of their design the user confirms their final changes and saves them to their profile/device.
5. The system provides a list of decorators(filtering to local companies if requested).
6. The user chooses a few of these decorators, with the help of the portfolios on each company’s profile as well as reviews.
7. The decorators are sent the designs of the user and provide a quote for their services and possible design changes that they suggest implementing.
8. The user wishes to decline and receives a message stating that this could only be done 3 times.
9. The user confirms.
10. The system logs the decorators that have been shown.
11. The system provides a new list to the user, doing this for only 3 times and providing a warning each time.
12. The user is given a temporary ban from using the decorator feature of the app.
13. When the ban is lifted the user continues with “7” in the normal scenario.

**Scenario 4: Incorrect payment scenario**

1. The user presses the button on the side for furniture.
2. The system opens up a side menu with a filter for specific furniture(e.g sofas, coffee tables).
3. The user drags and drops furniture into their desired places on the live video, utilising the snapshot feature to store pictures they want for a future date.
4. Upon completion of their design the user confirms their final changes and saves them to their profile/device.
5. The system provides a list of decorators(filtering to local companies if requested).
6. The user chooses a few of these decorators, with the help of the portfolios on each company’s profile as well as reviews.
7. The decorators are sent the designs of the user and provide a quote for their services and possible design changes that they suggest implementing.
8. The user accepts one of the quotes.
9. Both parties message back and forth on the built in messaging system about the design and possible improvements(could include visit).
10. Once a final idea has been come up with, a final quote is to be confirmed.
11. The system requests the card details of the user.
12. The user provides said information.
13. The system receives incorrect details.
14. The system issues an error message.
15. The user is prompted to enter the information again.
16. The user provides the information again till they enter their correct details, upon reaching this step the user continues with “13”.